

AF | 40135

Inglés. Agencias de viaje e información turística

DIRIGIDO A

Cualquier persona que quiera mejorar sus conocimientos de otros idiomas.

OBJETIVOS

- Adquirir las habilidades lingüísticas y el vocabulario necesario para desarrollar adecuadamente la atención al cliente en agencias de viajes o puntos de información turística.

CONTENIDOS

- Presentation of tourist information -Negotiating Contracts for Online Provision I.
- Presentation of tourist information-Negotiating Contracts for Online Provision II.
- Presentation of tourist information - Giving Information to tourists about Environmental Practice & Legislation I.
- Presentation of tourist information - Giving Information to tourists about Environmental Practice & Legislation II.
- Presentation of tourist information - Dialogue questions.
- Presentation of tourist information - Formal writing practice. Arranging a meeting.
- Presentation of tourist information - Dealing with an accident & insurance claim I.
- Presentation of tourist information - Food & Beverage suppliers.
- Presentation of tourist information - Problems with delivery suppliers.
- Presentation of tourist information - Typical Situation: travel agency.
- Presentation of tourist information - Typical Situation: travel agency.
- Presentation of tourist information - Course test.



Duración

25 horas



Modalidad

Teleformación